



The Generational Leader

Program Outline

Overview Self-centred; Entitled; Shows little respect; No attention span; Lazy; blah, blah, blah... There's no shortage of stereotypes when it comes to Gen Y. And like most stereotypes they don't get us very far.

One thing for sure: successful leaders have the flexibility to manage across generations. In this program we explore the more nuanced approach required to motivate and get the most out of your Generation Y workforce.

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- Topics**
- Boomers, X's and Y's – so what?
 - Working with Y's
 - The Alliance Conversation
 - Feedback – “Y” and How
 - Communication skills (full day session)
 - Communication styles (full day session)

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- Outcomes**
- A deeper understanding of the differences between the generational groups present at work
 - Practical tools and techniques for communicating with Gen Y's
 - Impart greater responsibility and ownership
 - Gain greater commitment from Gen Y's

Duration Half-day and 1 day sessions